



Charles D. Baker, Governor
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Steve Poftak, General Manager



November 14, 2022

SUBJECT: RFP 157-22
Enterprise Information and Technology Strategy
Amendment 3 - Section 1.4 Objective Language Revision

Note the revision to the language stated in Section 1.4 Objective of the RFP document, in which the removal of “and roadmap” from the second paragraph.

1.4 Objective

The MBTA is now poised to formulate a holistic, comprehensive strategy and approach toward empowering the organization with the right technology solutions, delivered the right way inclusive of software, hardware, and people. The problem we are trying to solve with this Information & Technology Strategy is understanding how I&T can best serve our transit riders and the MBTA toward delivering a best in class transportation system for riders.

The resulting I&T strategy will be the cornerstone of a pivot toward understanding and serving the business needs of the enterprise. This pivot does not necessarily mean recentralizing all technology and technology decisions into IT, rather ensuring that *all* groups – especially the technology “have nots” – have the right support, understanding, guardrails, and metrics to be accountably and measurably successful.

Please note, acknowledgement of this Amendment must be noted in your proposal.

ALL ELSE REMAINS AS PREVIOUSLY STATED IN THE RFP.

Thank you,
Tracey Dionne
MBTA Sourcing Executive